

Who can tell me more about the program?

Please feel free to ask a court or tribunal staff member or a Guide Dogs NSW/ACT Handler if you have any questions about the Canine support program.

Or you can contact the Court Assistance team directly.

Feedback

We welcome your feedback! Complaints and feedback can be lodged at our enquiry counters, emailed or sent by post.

By Post:

In Confidence
Principal Registrar and CEO
ACT Courts and Tribunal
GPO Box 370
CANBERRA ACT 2601

By Email:

feedback@courts.act.gov.au
Canberra@guidedogs.com.au

Contact us



Email
CourtAssistance@courts.act.gov.au



Call
02 6205 0322

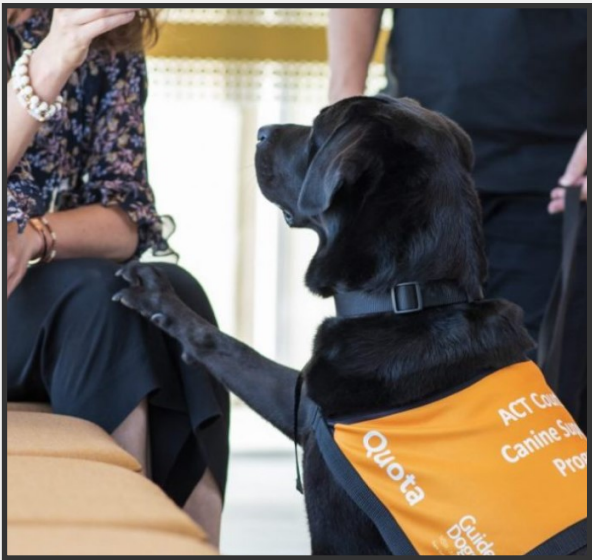


Location
Knowles Place
Canberra ACT



Address
Courts Assistance
ACT Courts and Tribunal
GPO Box 370
Canberra ACT 2601

**ACT Courts and Tribunal
Canine support
program**



The ACT Courts and Tribunal have a canine support program aimed at reducing the anxiety levels of court and tribunal users.

What is Canine Support?

Canine Support involves a dog and their Handler visiting the courts and tribunal for a few hours twice a week supporting children, vulnerable persons, victims, and other users.

Where is the program available?

Canine support is available to anyone attending the ACT Courts and Tribunal.

When does the program operate?

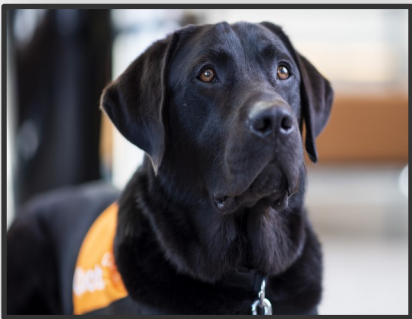
Canine support is generally available between **9.30am and 11am** twice a week.

1st week of the month **Mondays and Wednesdays**

All other weeks **Mondays and Thursdays**

What if I don't want to participate?

If you, or someone you know, are in the waiting areas of the court or tribunal and are allergic or afraid of dogs please inform a staff member or the Handler so that the dog can be removed from the area or kept away from you.



What are the benefits?

The Courts and Tribunal canine support program has a calming and uplifting effect on court and tribunal users. This may include benefits to victims of crime, witnesses, court professionals, volunteers, support people, and the family and friends of people attending the court or tribunal.

Where can the dogs go?

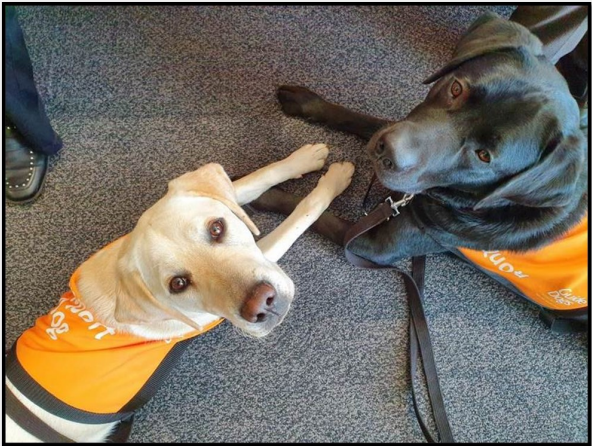
The dogs can provide assistance in any of the public waiting areas at the ACT Courts and Tribunal.

Where can't the dogs go?

The dogs and their Handler are not permitted to enter any courtroom, hearing room, or remote witness room.

Can I pat the dogs?

Yes you can. Being patted is absolutely part of their job description!



How can I apply for Canine Support?

You can ask for canine support from the AFP, DPP or any supporting agency. They can contact the court or tribunal on your behalf. Alternatively, you can contact the Court Assistance team and enquire about availability for canine support during your court or tribunal matter.

Want to know more about the dogs?

If you'd like to find out more about the dogs and the amazing team of volunteers please contact the Guide Dogs NSW/ACT office on-

Phone: 02 6147 3560

Email: ntoohey@guidedogs.com.au

